New Residential Account Information

The City of Gardner provides water, sewer, and electric service for most residents and businesses in Gardner. To obtain assistance with billing, hook-ups, disconnections or other utility questions, contact Customer Service at (913) 856-7535 or email.

New Residents and Transfers
New residents are required to come into City Hall, 120 E Main St., Gardner KS, to complete a service request, pay a service fee and a utility deposit to establish utility service. The service fee is a connection charge of $10.00 per service or $15.00 for both water and electric. Transfer customers will also be subject to the same connection fee. The utility deposit for a residential utility customer is $25.00 for water service and $75.00 for electric service.

Billing Cycles--Mail Dates
Depending on where you live in town, your utility bill will be mailed on either the 7th, 17th, & 27th of each month for the previous month's service.

Payment of Bills
All payments for utility services are due within twenty days of the billing date. The bill must be paid in full by this date to avoid a 10% penalty. Failure to make payment within 7 days of this date will result in discontinued service. Utility bills are payable by mail, drop box or in person at City Hall. Payment may be made by cash, check or money order.

Drop boxes for utility payments are located at the following locations:

- Conestoga Mobile Home Park - 1199 East Santa Fe (near Clubhouse)
- Consentino's Price Chopper - 830 E. Main Street (inside by Customer Service desk)
- Central Bank of the Midwest - 109 E. Main Street (located next to ATM)
- City Hall - 120 E. Main Street (located on the east side of the building)
- Gardner Municipal Airport – 31905 W 175th Street

Refunding of Deposits
Customers who have paid their utility bills for a period of one year and have not had a delinquent utility bill can be eligible for the return of the deposit as a credit on their next applicable utility bill.

Temporary Disconnections

Customers requesting that service be temporarily disconnected will be charged a disconnect fee of $10.00 per service or $15.00 for both services. Payment of a regular connection fee will also be required when service is reconnected.

Water rates

All persons, firms or corporations having a connection with the City of Gardner water system shall be charged a monthly water service charge for each meter by which they are served and a water usage charge in accordance with the following rates. When multiple persons, firms or corporations are served by one water meter, a monthly water service charge shall be billed for each residential dwelling unit.

A. Water Users Inside Corporate Limits.

1. Monthly Service Charge	$13.45 per Month
(prorated by number of days of service in the month for new customers)	
2. First 6,000 Gallons	$5.99 Per 1,000 Gallons
3. 6,001 to 10,000 Gallons	$6.60 Per 1,000 Gallons
4. 10,001 to 14,000 Gallons	$6.89 Per 1,000 Gallons
5. 14,001 to 18,000 Gallons	$7.20 Per 1,000 Gallons
6. 18,001 or More Gallons	$7.53 Per 1,000 Gallons

B. Water Users Acquired through Customer Exchange Agreements.

1. Monthly Service Charge	$13.45 per Month
(prorated by number of days of service in the month for new customers)	
2. First 6,000 Gallons	$5.99 Per 1,000 Gallons
3. 6,001 to 10,000 Gallons	$6.60 Per 1,000 Gallons
4. 10,001 to 14,000 Gallons	$6.89 Per 1,000 Gallons
5. 14,001 to 18,000 Gallons	$7.20 Per 1,000 Gallons
6. 18,001 or More Gallons	$7.53 Per 1,000 Gallons

C. Water Users Outside Corporate Limits.

1. Monthly Service Charge	$24.20 per Month
(prorated by number of days of service in the month for new customers)	
2. First 6,000 Gallons	$7.82 Per 1,000 Gallons
3. 6,001 to 10,000 Gallons	$8.60 Per 1,000 Gallons
4. 10,001 to 14,000 Gallons	$8.99 Per 1,000 Gallons
5. 14,001 to 18,000 Gallons	$9.39 Per 1,000 Gallons
6. 18,001 or More Gallons	$9.81 Per 1,000 Gallons

Electric Rates

All customers of electrical current supplied by the electric distribution system of the City shall pay for this service in accordance with one of the following rates:

A. Residential.

1. Eligibility for the residential electric rate is limited to dwelling units supplied through one meter for domestic use. This rate is not available to dwelling units used for commercial purposes; however, if the customer's wiring is so arranged that electric service for domestic and nondomestic purposes can be metered separately, then this rate is available to that portion used for domestic purposes.

2. Rate.

a. Service charge: $6.72; and

b. $0.10819 per kilowatt hour.

B. Residential with Electric Heat.

1. Eligibility for the residential with electric heat rate is limited to dwelling units utilizing electric heat or add-on heat pumps. Electricity shall be supplied through one meter for domestic use. This rate is not available to dwelling units used for commercial purposes; however, if the customer's wiring is so arranged that electric service for domestic and nondomestic purposes can be metered separately, then this rate is available to that portion used for domestic purposes.

2. The following monthly rates, fees and charges shall apply for the May, June, July, August and September electric meter readings.

a. Service charge: $6.72; and

b. $0.11088 per kilowatt hour.

3. The following monthly rates, fees and charges shall apply for the October, November, December, January, February, March and April meter readings.

a. Service charge: $6.72; and

b. First 800 kilowatt hours at $0.11088 per kilowatt hours; and

c. All over 800 kilowatt hours at $0.04853 per kilowatt hour.

Estimation of bills

In case any meter shall stop or for any reason fail to register or upon failure to read the meter, then the City of Gardner may estimate the monthly bill for electric to be based on the average quantity consumed during the preceding 12 months. (Ord. 2483 § 1)

Power cost adjustment

Electric charges for all classes of customers shall be increased or decreased each billing period by the amount of a power cost adjustment. The power cost adjustment shall be calculated by dividing the sum of City's net cost of purchasing wholesale power and for the cost of fuel used to produce electric power for the past 12 billing periods by the City's total retail power sales for the past 12 billing periods. The base total power cost rate per kilowatt-hour shall be subtracted from this quotient to determine the power cost adjustment per kilowatt-hour. When a new base rate is calculated, the old rate will be adjusted in equal increments over a 12- month period until it equals the new rate. The Utility Advisory Commission shall make a recommendation to the Governing Body to set the base rate at an amount less than or equal to the calculated factor. (Ord. 2483 § 1)

Renewable energy resource rate

An owner or operator of a qualified electric energy generation unit which is powered by a renewable generator as defined by Kansas State Statute K.S.A. 66-1,184 (2009) and has an electric generating capacity of not more than the following wattage schedule may apply for parallel generation services with the City of Gardner:

A. Residential customer – 25 kilowatts or less.

B. Commercial customer – 200 kilowatts or less.

If all technical requirements are met, including demonstrated compliance with K.S.A. 66-1,184, the application for interconnection is accepted by the Utility Director and an interconnection agreement is approved by the Governing Body, the customer-generator shall be allowed to interconnect to the City's electric system.

The customer-generator shall be fairly and equitably compensated for energy supplied to the City. The City shall measure the customer-generator-produced electricity fed to the grid and provide compensation to the customer-generator on a monthly basis. Such compensation shall be recalculated and updated on April 1st of each year at the rate of 100 percent of the electric utility's monthly system average cost of energy per kilowatt hour except that in the case of renewable generators with a capacity of 200 kilowatts or less, such compensation shall be not less than 150 percent of the electric utility's monthly system

average cost of energy per kilowatt hour. As provided for within the interconnection agreement, the electric utility may credit such compensation to the customer's account or pay such compensation to the customer at least annually or when the total compensation due equals $25.00 or more. (Ord. 2483 § 1)

To view the Municipal Code click here